



Goal:

Ticketed Troubleshooting Support:

The app will include a simple ticketed troubleshooting support function, allowing users to submit basic technical issues or questions. The design should prioritize:

- Clear instructions
- Minimal steps to submit a ticket
- Accessible language suitable for older adults

So far...

- **Basic** button design
 - + design when user hovers over and clicks on it
- Designed with consideration of intended users being **older adults**
 - Color
 - Ease of use

Topic ideas for paper:

- Designing User Interfaces for Older Adults
- AI Chatbots in web applications

Team website link

My personal work for the team's website